

Booking, Rescheduling and Cancellation Policy

This Booking, Rescheduling, and Cancellation Policy reflect my commitment to providing all clients with a respectful and accommodating environment. I kindly request that you adhere to the following guidelines:

Booking Policy:

To secure your first booking, full payment is required upfront.
For subsequent bookings, sessions must be paid for in full unless otherwise arranged.

Rescheduling and Cancellations:

I understand that life can be unpredictable, and I appreciate your cooperation in notifying me of any changes in advance.

You can reschedule or cancel appointments via the appointment link or through text/email/WhatsApp.

Rescheduling Policy:

- Please provide at least 24 hours' notice to avoid incurring fees.
- Rescheduling with 4-24 hours' notice will incur a 50% fee.
- Rescheduling with less than 4 hours' notice will incur a 100% fee.

Cancellation Policy:

- You may cancel your appointment up to 7 days in advance.
- Cancellations with 3-7 days' notice will incur a 50% fee.
- Cancellations with less than 3 days' notice will incur a 100% fee.

Compassionate Policy

I understand that unforeseen circumstances, such as sudden illness or unexpected emergencies, may arise. If you cannot keep your appointment, please notify me as soon as possible. If you contact me with an outline of your circumstances before your originally scheduled appointment time, I will consider waiving the rescheduling or cancellation fees.

Thank you for your understanding and cooperation in maintaining a respectful and mutually beneficial therapeutic relationship.